

TO : TMS-PQSS Mr. G. Morino / Mr. M. Shaw
/ Mr. D. Sakakibara

Date: September 29, 2009

From: TMC-CQE-QL

Group Mgr: _____ J. Ogata

CC : _____

Written by: _____ T. Nishida

Request for extracting consumer complains regarding sudden acceleration

As you know, NHTSA has concerned "sudden acceleration" on certain Toyota and Lexus vehicles. In order to analyze market circumstances, we would like you to provide us with the consumer complaint information **as soon as possible**.

<Customer Complaint Data>

Please search with the following search condition.

Make/Model/MY	See page 2
Coding Type	Complaint
Component	All
Keyword	"_surg" "_lung" "_accel" "_jump" "_jerk" "_race" , "_racing" "_lurch" "_rev_" , "_revs_" , "_revved" , "_revving" "_stuck" , "_stick" Note : under bar "_" means space
Period for search	January 1, 2001 through current

	Make	Model	MY
Models NHTSA mentioned	Lexus	ES350	07-
	Lexus	IS	06-
	Toyota	Highlander/Highlander HV	08-
	Toyota	Tundra	07-
	Toyota	Tacoma	05-
	Toyota	Prius	04-09
	Toyota	Avalon	05-
	Toyota	Camry/Camry HV	07-
Other current generation models	Toyota	Yaris	06-
	Toyota	Corolla/Corolla Matrix	09-
	Toyota	Venza	09-
	Toyota	Solara	04-
	Toyota	RAV4	06-
	Toyota	Sienna	04-
	Toyota	Sequoia	08-
	Toyota	FJ Cruiser	07-
	Toyota	4Runner	10-
	Toyota	Land Cruiser	08-
	Lexus	LS	07-
	Lexus	LS H	08-
	Lexus	GS	06-
	Lexus	GS H	07-
	Lexus	SC	02-
	Lexus	IS C	10-
	Lexus	LX	08-
	Lexus	GX	03-
	Lexus	RX/RX H	10-

	Lexus	HS	10-
	Lexus	IS-F	08-
	Scion	xB	08-
	Scion	xD	08-
	Scion	tC	05-

If you have any question/concern, please let me know.

Best Regards,

Nishida